

Maya Patel

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PROFILE

Hardworking and reliable retail assistant looking for a new opportunity. Good at working with people and as part of a team.

WORK EXPERIENCE

Retail Assistant

2024–present

Northfield Home & Gifts · Birmingham

- Helped about 25–35 customers each shift with product questions and returns, and called a supervisor for harder issues.
- Worked on the till, took cash and card payments, checked totals at close and noted any differences.
- Worked with two colleagues on queues during busy times and kept customers informed.

SKILLS

Teamwork · Communication · Time management

EDUCATION

Level 2 Business Diploma

2024

Riverside College · Birmingham

GCSEs including English and Mathematics

2022

Riverside Academy · Birmingham